

Time for a change?



“It was incredibly simple to move to Eproductive! Their client support has been amazing and the shop teams are delighted with how easy-to-use EPR Touch is”

Marie Egerton, Head of Retail, St Luke's Hospice, Sheffield

EPR Touch is a fully hosted cloud-based EPOS system designed for the charity sector with volunteers in mind.

Why change to EPR Touch?

Improved Gift Aid

We have refined each step of the Gift Aid process from donor sign up to processing stock & sales and submitting claims. Our sophisticated email hosting to thank and notify donors is integrated into the system at no extra cost - as is the ability for donors to update their own details! As a result, charities that have moved to EPR Touch have improved their conversion rate.

Efficient Reporting

Our extensive range of reports give our clients the information they need in real-time with no effort required. Reports are produced on 4 levels, delivered by a range of methods:

- *Dashboard*
- *Daily email alerts*
- *Weekly summary and flash sales*
- *Strategic reporting and benchmarking*



Continuous Innovation

Our investment in Research & Development is far above industry norms.

Our commitment to future-proofing our solutions has led us to develop a mobile platform which is hardware independent.

Clients are already benefiting from Digital Donor Sign up, resulting in reduced costs and improved data quality. They are also able to source their own tablets with no additional software cost.

EPR Touch's configurable dashboard enables management to track their business through live data.

Our technical team are experts at interfacing to other systems, including the development of a RESTful API for straightforward integration.





Peace of Mind

Our support doesn't end at implementation. Post roll out support, consultancy and our friendly help desk are all part of the package.

Our system comes with sector-leading hardware and software support 7 days a week with no hidden costs.

We protect our clients' data through a fully hosted environment in a tier 3 data centre with backups at a 2nd UK location - providing resilience, performance, security and scalability.

Our hardware has low failure rates and comes with a 5-year warranty as standard. Our tills use Windows 10 technology and we are testing the next version to ensure backward compatibility.

Time for a change? Contact us.

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**Charity Retail
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The voice of charity retail
GiftAid Training Provider
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